**Refunds and returns cannot be accepted for made to order items unless there is a fault with the item, deposits for materials will be taken and non refundable at the time of purchase.**

**Made to order items will have a quotation that is to be checked by the customer and VANZ Adventures will not accept any liability after this should the details be incorrect such as size/colours/finishes**

**Refunds and returns cannot be accepted for items that have had an attempt to modify them by the customer.**

**We will replace or repair any item that is proven to be faulty.**

**VANZ Adventures**